# FY 2016-2017 BUDGET DEVELOPMENT WORKFORCE DEMOGRAPHICS & TOTAL COMPENSATION

Board of Supervisors Work Session February 23, 2016

# Agenda

- Workforce Demographics
- Total Compensation
  - Overview
  - Pay Adjustments
  - Total Compensation Benefits
  - Total Compensation Package
- Retiree and Other Post-Employment Benefits (OPEB)
- Next Steps

#### **WORKFORCE DEMOGRAPHICS**

### Roanoke County Workforce

- Roanoke County's workforce is experienced and representative of the locality it serves
- Significant number of employees that will become eligible for retirement in the next several years, particularly in Non-Public Safety related positions
- Roanoke County works diligently to provide our workforce the tools necessary to provide citizen services
- The following slides demonstrate who our workforce is and how having competitive pay and benefits can effect our retention and recruitment

# **Demographics**

Category	Public Safety	Non-Public Safety	Total
Full-Time Employees	380	548	928*
Part-Time Employees	51	827	878
Gender: Male	88%	40%	63%
Gender: Female	12%	60%	37%
Age Range	21 – 64	18 – 69	18 – 69
Median Age	37	47	42
Years of Service Range	0 – 41	0 – 44	0 – 44
Median Years of Service	9	6	7
Median Salary	\$42,997	\$40,332	\$41,849

Public Safety: Fire & Rescue, Police, Sheriff (Sworn/Uniform Only)
Non-Public Safety: All others

<sup>\*</sup> Payroll data from July 2015; does not include vacancies; 969 total Board approved positions in Classification Plan

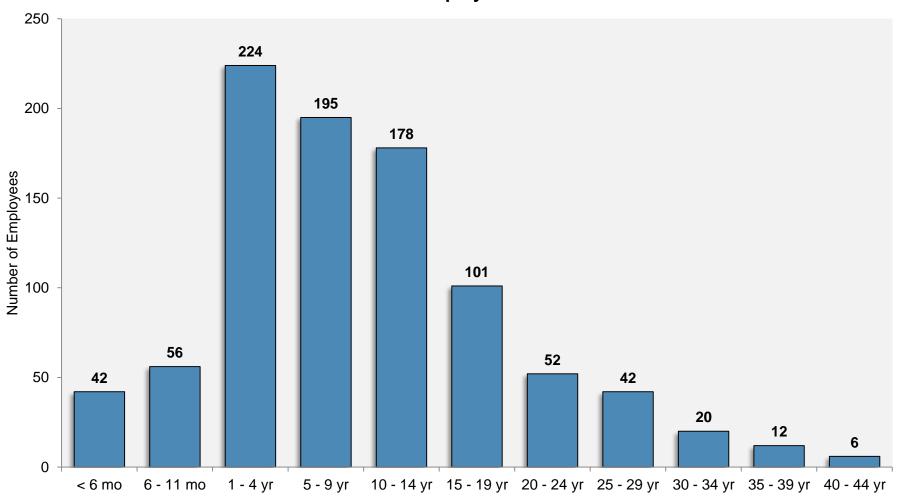
# **Ethnicity**

Ethnicity	Roanoke County Government	Roanoke County	Roanoke MSA
American or Alaskan Native	0.2%	0.5%	0.34%
Asian or Pacific Islander	3%	0.5%	1.87%
Black	5.4%	4.5%	13.0%
Hispanic	2.4%	1.1%	3.38%
Other	-	0.1%	-
White	89.8%	93.2%	82.8%

• Overall, ethnic diversity is in line with Roanoke County as a whole

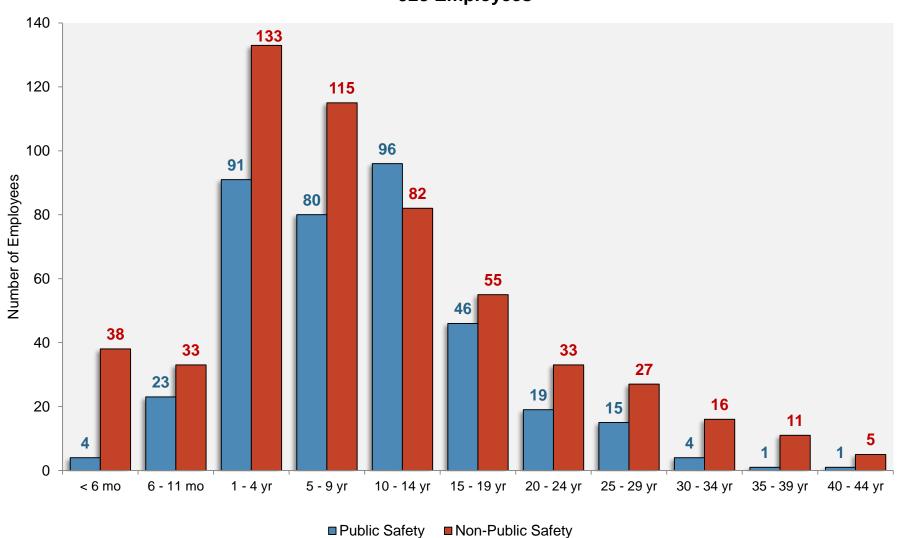
#### Years of Service

#### Years of Service - All Full-Time Employees 928 Employees



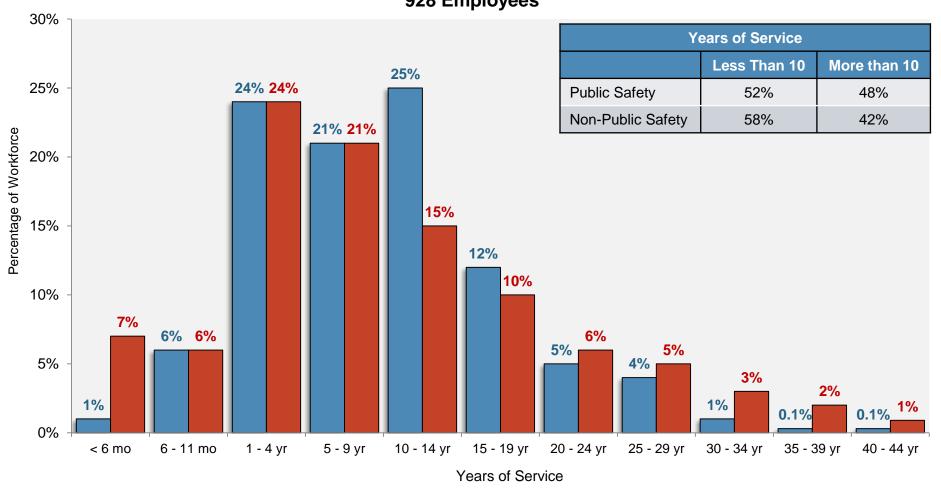
#### Years of Service

Years of Service - Public Safety and Non-Public Safety 928 Employees



#### Years of Service

#### Years of Service as a Percentage of Workforce Public Safety and Non-Public Safety 928 Employees

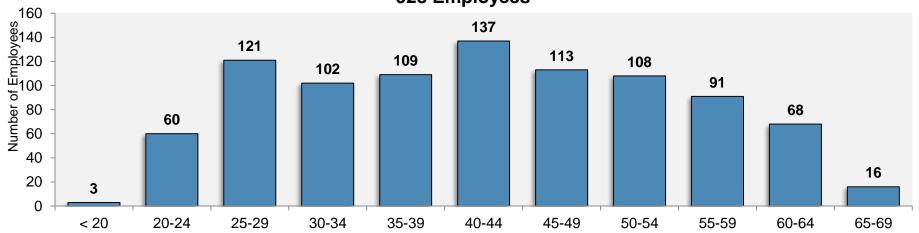


■ Non-Public Safety

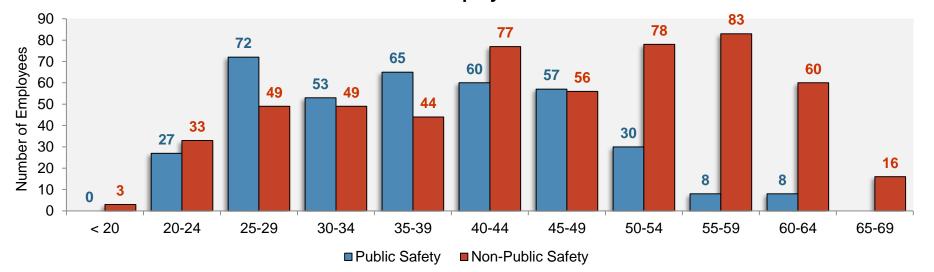
■ Public Safety



#### Age - All Full-Time Employees 928 Employees



Age - Public Safety and Non-Public Safety 928 Employees

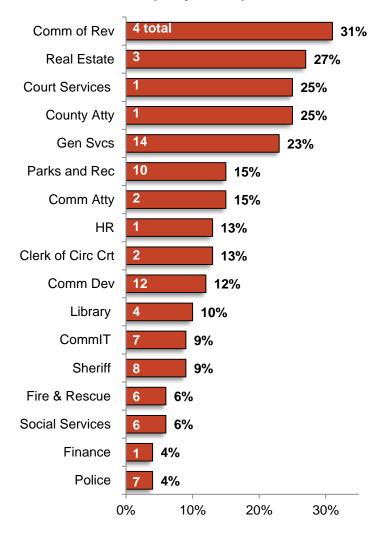


# VRS Full Retirement Eligible Now

Workforce Eligible Full Retirement					
Category # of % of Total Definition					
Public Safety	23	6%	Age: 50, YOS: 25 Age: 60, YOS: 5		
Non Public Safety 62 11%		11%	Age: 50, YOS: 30 Age: 65, YOS: 5		
Total Eligible 85 9%					

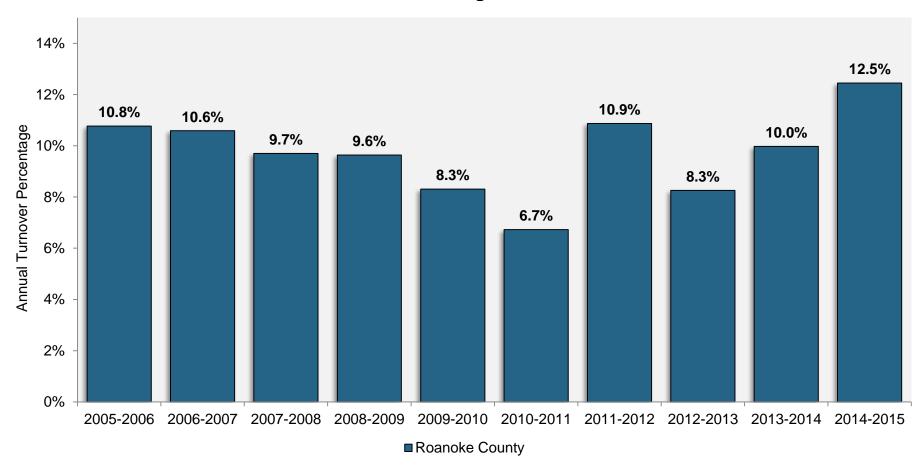
Job Category	Total Eligible		Public Safety	Non- Public Safety
Asst Directors & above	16	42%	5	11
Managers/Supervisors	20	10%	9	11
All Others	49	7%	9	40

# % of Employees Eligible for Retirement (July 2015)



### **Employee Turnover**

#### Roanoke County Employee Turnover FY 2006 through FY 2015



Commonwealth of Virginia's turnover rate at 11.1%\*

\*Source: FY 2014 rate, Virginia Performs, vaperforms.virginia.gov

### Part-Time Employees

Hours/Year	Hour/Week	Count	Total Wages	Turnover In FY 15
1040 +	20 – 29	69	\$1,016,106	3
780 –1039	15 – 19	86	841,230	5
520 – 779	10 – 14	109	775,147	14
< 520	< 10	614	1,180,538	83
Total		878	\$3,813,021	105

- Data based on part-time employees paid in FY 2015
- Includes General and Non-General Fund (e.g. Recreation Fee Class)
- Excludes elections & sports officials
- Majority of part-time positions are in Parks, Recreation, and Tourism, Library, and General Services (783 of 878 employees paid)

## Workforce/Demographics Wrap-up

- Aging workforce
  - 42% of Assistant Directors & higher are eligible for retirement
- Turnover has trended upward since FY 2011
- Hiring patterns have trended younger
  - Over the past five years, 71% of new employees were below the age of 40
- Part-time employees are a significant part of the overall workforce

#### **TOTAL COMPENSATION**

# Compensation Philosophy

- Ensure recruitment and retention of high quality employees
- Ensure internal equity and market comparability
- Compensation philosophy that is consistent with fiscal constraints
- Balance total compensation between pay and benefits
- Recognize outstanding performance

# Components of Total Compensation

#### Salary

Pay provided in return for services

#### **Benefits**

Mandated and value added

#### Development & Professional

Enhance competency

#### Performance & Recognition

Alignment to business goals

Work-Life Satisfaction

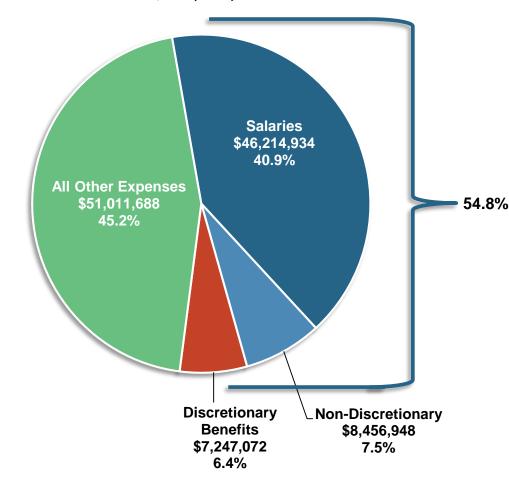
Balance



# Roanoke County Total Compensation

- Significant percentage of total budget (54.8%) when excluding school transfer
- Pay
  - Salaries and wages
- Benefits
  - Non-Discretionary
    - Social Security/Medicare
    - Virginia Retirement System (VRS)
    - VRS Life Insurance
    - VRS Health Credit
  - Discretionary
    - · Short and Long Term Disability
    - Deferred Compensation
    - Health/Dental/Vision Insurance
    - Flexible Leave/Holidays
    - Flexible Leave Payout
    - Longevity Bonus



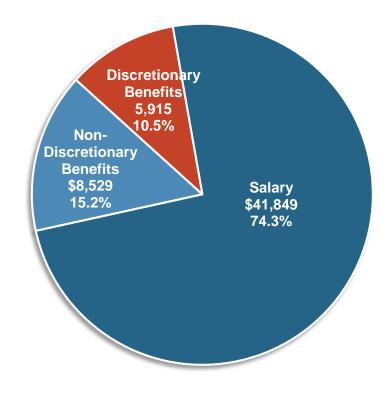


# **Total Compensation Package**

Example: Median full-time salary of \$41,849

Compensation	Employer Cost
Salary	\$41,849
Non-Discretionary Benefits	
FICA	3,201
VRS	4,654
VRS-Life	552
VRS-Health Credit	121
Discretionary Benefits	
Short and Long Term Disability	247
Deferred Compensation	650
Health Insurance Key Care 1000 (Subscriber Only)	4,738
Dental Insurance (Subscriber Only)	280
Total	\$56,293





Employees also receive 11 paid holidays and earn Flexible Leave based on years of service

#### **PAY ADJUSTMENTS**

# Types of Pay Adjustments

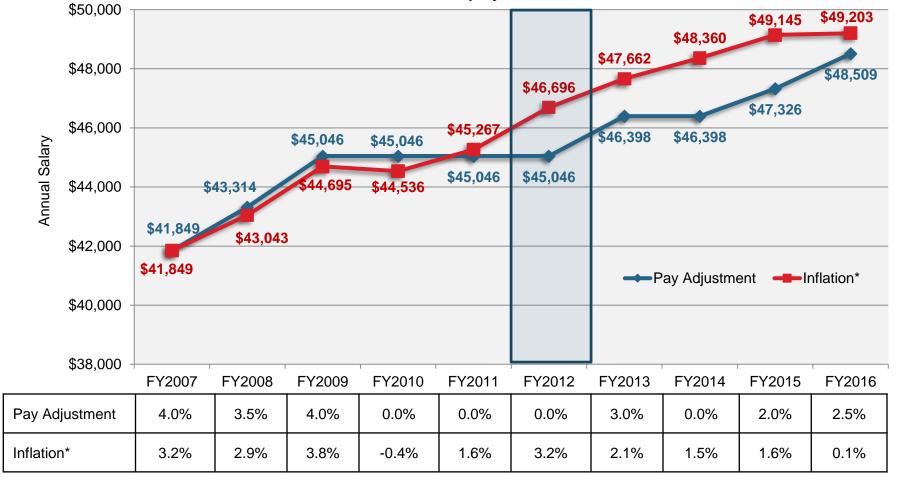
- Pay changes that affect all
  - Across-the-Board
  - Merit-based pay
- Pay changes that affect groups
  - Adjustments to Job Classes
- Pay changes that affect individuals
  - Reclassifications
  - Acting Pay
  - Promotions
  - Competency/skill-based
  - In-grade adjustments
  - Outstanding performance

# FY 2015-2016 Pay Initiatives

- 2.5% Raise
  - 2.0% cost-of-living increase
  - 0.5% to recognize reduced Health Insurance costs
- Skill-Based Pay (Public Safety Phase II Implementation)
  - Police, Fire and Rescue, Sheriff
- 24/12 Hour Shift Overtime Parity
  - Equalized pay discrepancy due to scheduling of 12 and 24 hour shifts in Fire and Rescue
- Performance Pay
  - Budgeted at \$75,000

# History of Pay Adjustments

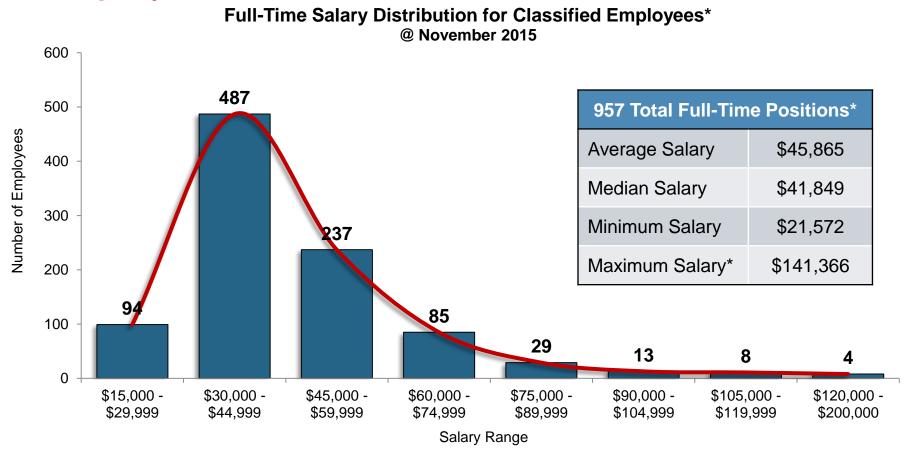
Example Pay Adjustments Compared to Inflation \$41,849 Salaried Employee in FY 2007



#### Note:

- FY 13 also included a hold harmless 5.75% increase for VRS Plan 1 employees due to state mandate that all employees pay their share of VRS contribution
- Non-recurring bonuses were received in FY 10 (\$500) and FY 12 (\$500 \$2,500)
- 0.5% of FY 16 increase was a hold harmless increase for Health Insurance rate changes

# Full-Time Salary Distribution for Classified Employees



- 61% of all full-time salaries are below \$45,000
- 86% of all full-time salaries are below \$60,000

\*Note: Does not include non-classified positions (i.e. - County Administrator, County Attorney, Constitutional Officers)

# Cost of Every 1% Change in Employee Pay

Compensation	FY16 Budget	Impact of 1% Increase in Salary
Salary	\$43,094,920	\$430,949
Benefits* (excludes Health and Dental)	\$8,692,245	\$86,922
Total Cost of 1%	\$517,871	

<sup>\*</sup>Benefits include FICA, VRS, VRS Life, VRS Health Credit, and Long Term Disability

#### **TOTAL COMPENSATION BENEFITS**

### Compensation - Benefits

- Benefits are the second component of our overall compensation strategy
  - Pay being the first component
- Benefits are a necessary component for recruitment and retention in a competitive job market
- Benefits must be evaluated relative to the current and evolving workforce demographic

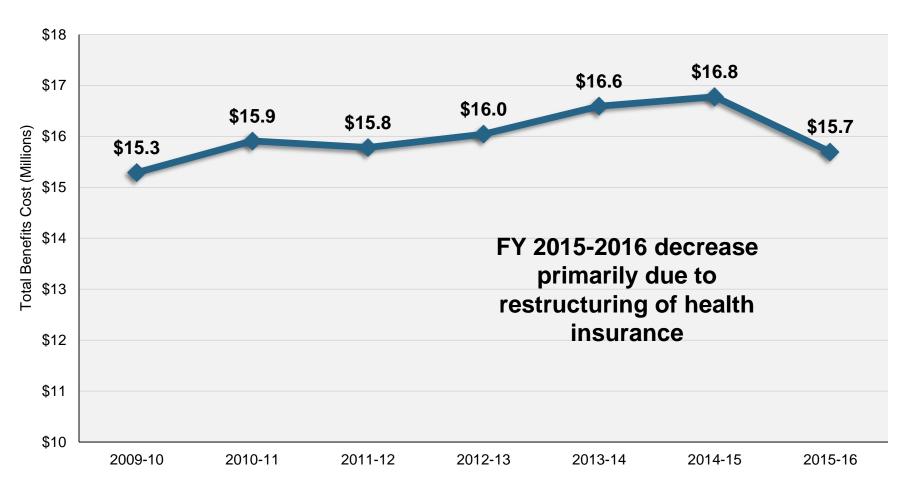
# **Total Compensation - Benefits**

Mandatory	Value-Added	
FICA – Social Security/Medicare	Health/Dental/Vision Insurance	
Workers' Compensation	Wellness	
Virginia Retirement System	Deferred Compensation	
Life Insurance	Flexible Leave and Holidays	
Health Insurance Credit	Flexible Spending Accounts	
Short and Long Term Disability*	Employee Assistance Program	

<sup>\*</sup>Short and long term disability falls under both categories

#### Historical Expenses Related to Benefits

#### County Expenses Related to Benefits FY 2010 through FY 2016



Fiscal Year

# Basic Trends in Setting Health Insurance Rates

- Create a strong association between cost and use
  - Key Care 1000 plan approximately 15% lower cost than the Key Care 200
  - Higher deductible plans generate savings through consumer-driven health care management
- Wellness program
  - Employee choice
  - Strong participation
- Affordable Care Act

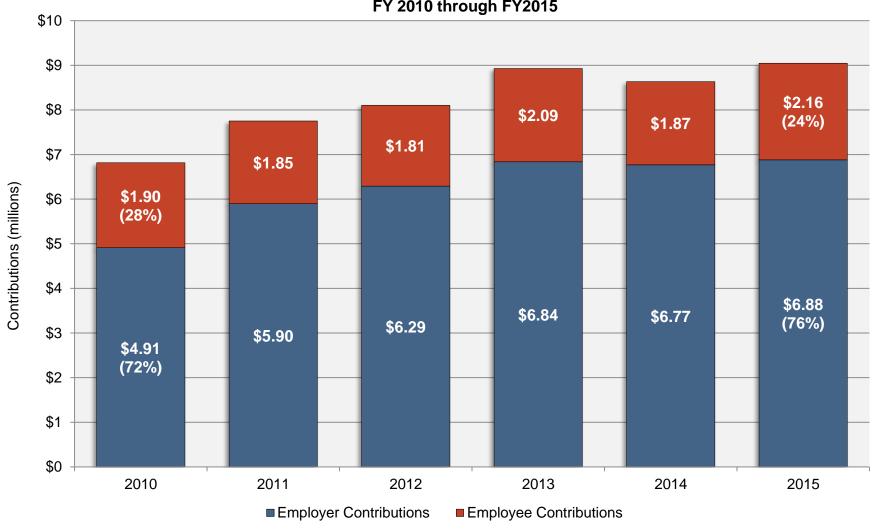
# Health Insurance Changes

#### **Plan Design Changes and Impact**

Year	Plan Changes	Increase to Employee	Increase to County
FY 2010	Federal regulation compliance	1	
FY 2011	Federal regulation compliance		4.1%
FY 2012	ACA compliance		4.8%
FY 2013	KC200 replaced KC20		
FY 2014	Added KC1000		2.5%
FY 2015	None	5% KC200	
FY 2016	Federal regulation compliance	KC200 \$15 to \$60 monthly increase (Based on Wellness participation and plan)	
FY 2017	TBD	TBD	TBD

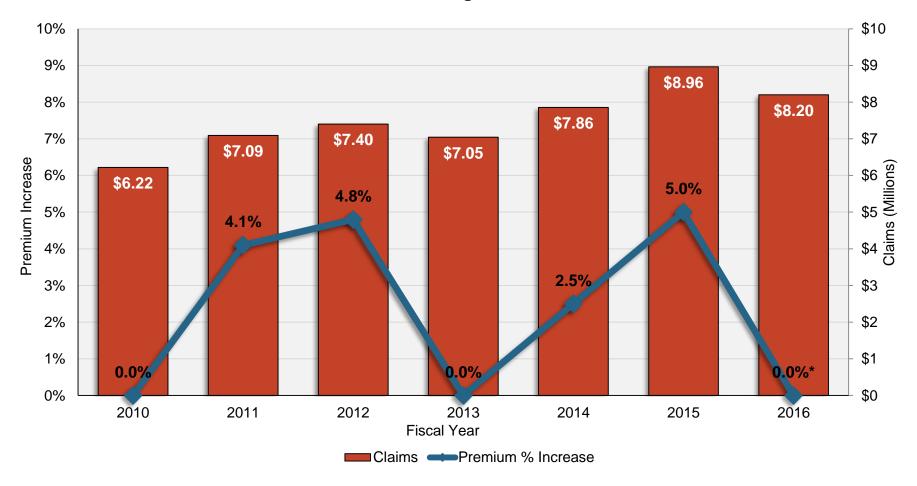
#### Health Insurance Contributions





### Health Insurance Changes

Premium Increases Related to Health Insurance FY 2010 through FY 2016



\*Note: FY 2016 did not include an overall premium % increase but did include a \$15 to \$60 monthly increase to KeyCare 200 based on Wellness participation and plan

#### FY16-17 Health Insurance Plan

- 2<sup>nd</sup> Year of Contract
  - Medical Anthem
  - Express Scripts (drug coverage)
  - Symetra (Reinsurance)
- UniCare Vision Insurance Plan
  - 100% employee paid vision insurance plan eye exam, glasses, contacts, etc.
- Assessing the balance between pay and benefits

#### **VRS Overview**

Membership in VRS is irrevocable

Employer rates are:

VRS Retirement - 11.18%

VRS Life - 1.31%

Health Credit - 0.30%

- Employee pays 5% toward VRS Retirement
- County elected to take phase-in approach to VRS retirement rate (currently at 90%)

# **VRS Plans**

Plan 1	Plan 2	Hybrid
Defined Benefit Plan	Same as Plan 1	Defined Benefit + Defined Contribution plan
Formula based on age, creditable service, average final compensation	Same as Plan 1, but with lower benefit	Defined Benefit has lowest multiplier, and Defined Contribution determined by investment results
Membership prior to January 2010 and vested by January 2013	Membership after January 2010, or not vested by January 2013	Membership after January 2014, excludes Public Safety

Basic Retirement Example – Final Average Salary of \$41,849				
Plan	Basic Retirement Benefit (30 years of service)	Total Annual Benefit	Annual Inflation Adjustment	
Plan 1	\$1,779 per month	\$21,348	Chained to CPI 5% maximum	
Plan 2	\$1,726 per month	\$20,712	Chained to CPI 3% maximum	
Plan 3	\$1,046 per month + Defined Contribution	\$12,552 + Defined Contribution	Chained to CPI 3% maximum	

### **VRS Fiscal Impact**

#### Virginia Retirement System County Costs – Median Salary \$41,849 FY 2010 through FY 2017

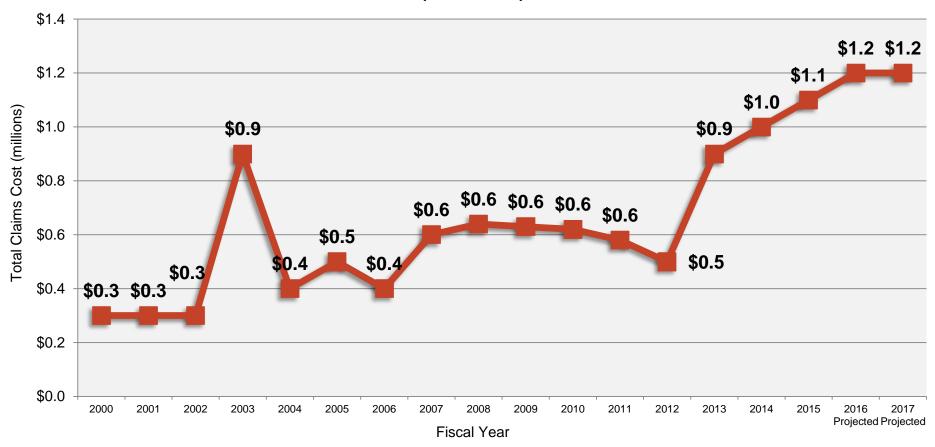


### Workers' Compensation

- Self-insured program established in July 1986
  - The County assumes the risk for providing workers' compensation benefits to employees
  - Pay 'out of pocket' for each claim instead of utilizing a fix premium or insurance carrier
  - Excess coverage insurance policy covers each accident in excess of \$200,000
  - Provides more opportunity to control costs
  - 'Pay as you go' approach maximizes cash flow instead of paying costs up front

### Workers' Compensation Claims History

#### Workers' Compensation Claims History (in millions)



- FY 2016 budget for claims and administrative costs is \$949,300
- Actuarial report recommends \$250,000 increase to FY 2017 budget

**Premium** 

\$196,849

**Fiscal Year** 

2012-2013

# Line of Duty

- Covers volunteer and paid hazardous duty personnel and their survivors
- Include disa as w insu line (
- The char adm
  - Pa

udes continued health insurance for abled uniformed officers and their families,	2013-2014	\$204,552	
well as death benefits and continued health urance for families of officers killed in the of duty  2012 Virginia General Assembly enacted	2014-2015	\$208,198	
	2015-2016	\$221,335	
nges as to how benefits are funded and ninistered under Line of Duty Act assed expense on to localities	2016-2017 Projected	\$230,000	
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County purchases insurance from VACORP

# RETIREE HEALTH INSURANCE AND OTHER POST EMPLOYMENT BENEFITS (OPEB)

#### Retiree Health Insurance

#### Eligibility

- Non-deferred retirement that meets all eligibility requirements service or disability VRS retirement
- 10 years of continuous full time service with the County
- 5 continuous years on the County Health and/or Dental Insurance Plan
- Health Insurance: Retirees and spouses are only eligible for health insurance until age 65

#### Wellness

 Retirees have access to health center and receive \$80 per month incentive for engagement

### Retiree Health Insurance Funding

#### Premium Contribution

- Retirees receive a contribution from the County toward the health insurance premium based on the following continuous years of service schedule:
  - 20+ years = 100% of County contribution for an active employee
  - 15-19 years = 90% of County contribution for an active employee
  - 10-14 years = 80% of County contribution for an active employee

#### Health Insurance Credit

- Premium offset paid by County to retirees through VRS benefit check
- Retirees must have 15 years of VRS service to be eligible
- Disability retirees receive the maximum HIC of \$45/month regardless of length of VRS service
- The health insurance credit equates to \$1.50 for each year of VRS service to a maximum of \$45

#### Retiree Health Insurance Claims Data

	Actual 2011-12	Actual 2012-13	Actual 2013-14	Actual 2014-15	Projected 2015-16
Sources of Revenues:					
Health Insurance Contributions (Retiree)	240,000	255,000	260,000	285,000	340,000
Health Insurance Contributions (Employer)	586,103	586,103	586,103	586,103	456,103
Use of Funds:					
Insurance Claims	(1,255,302)	(891,333)	(829,431)	(1,168,564)	(1,252,042)
Difference	(429,199)	(50,230)	16,672	(297,461)	(455,939)

# Other Post Employment Benefits (OPEB)

- Retiree health benefits
- Currently have \$177,591 in the general fund budget for the annual required contribution
- Funded the annual required contribution from General Fund
- We participate in the VML Trust Fund
- Assets held in trust \$4.8 million
- Local Finance Board maintains the fiduciary responsibility of funds
- Actuarial report bi-annually

#### **TOTAL COMPENSATION PACKAGE**

# Total Compensation Philosophy Moving Forward

- Employer of Choice
- Enhance competencies for the development and professional growth of our employees
- Align our business goals to enable recognition for outstanding performance by our employees
- Create work-life satisfaction by creating balance both at and away from work
- Re-establish tuition reimbursement

# Total Compensation Philosophy Moving Forward

- Demonstrate appreciation of employee performance with appropriate level of compensation
  - Pay and benefits
- Greater emphasis on rewarding top performers
  - Less emphasis on pay adjustments equalized across organization
- Define performance targets for employees and assess their work against standards
  - Develop and improve employee efficiency and effectiveness

#### **NEXT STEPS**

### Next Steps

- March 8<sup>th</sup>
  - County Administrator's Proposed FY 2016-2017 Budget Presentation
  - Work session on Public Transportation (CORTRAN)
- March 22<sup>nd</sup> Resolution adopting maximum tax rate
- April 12<sup>th</sup> Resolution adopting 2016 tax rate
- May First and Second Readings of Adopted Operating and Capital Budgets

#### **COMMENTS/QUESTIONS**

# FY 2016-2017 BUDGET DEVELOPMENT WORKFORCE DEMOGRAPHICS & TOTAL COMPENSATION

#### **Supplemental Information**

Board of Supervisors Work Session February 23, 2016

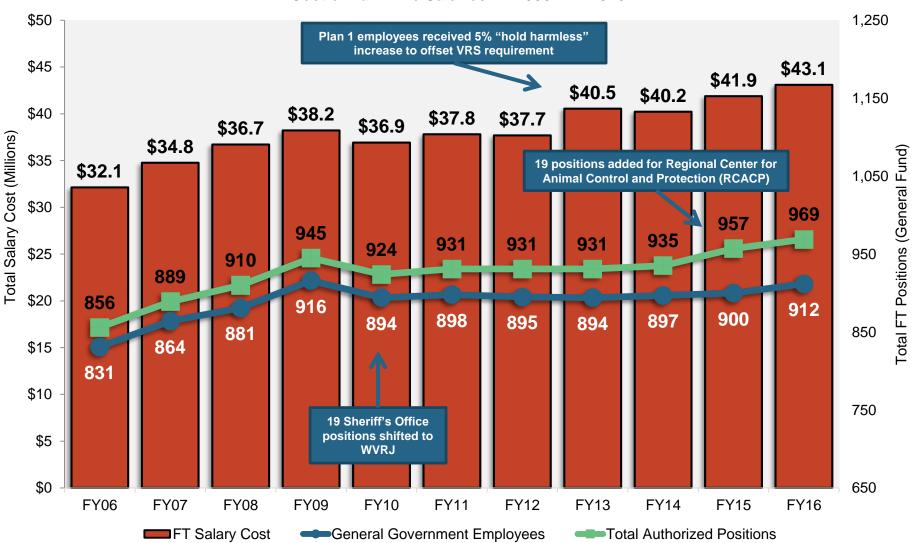
# Salary Information

	10 Years Ago (FY 2006)	5 Years Ago (FY 2011)	Today (FY 2016)
Average Salary	\$37,396	\$42,197	\$45,865
Salary Only as % of Total General Government Expenditures (excluding School Transfer)	38.3%	39.0%	41.3%
Salary and Benefits as % of Total General Government Expenditures (excluding School Transfer)	50.9%	54.4%	54.8%
Highest Salary*	\$103,595	\$124,334	\$141,366
Lowest Salary	\$16,941	\$19,215	\$21,572

\*Note: Does not include non-classified positions (i.e. - County Administrator, County Attorney, Constitutional Officers)

#### Salary Information

#### Cost of Full-Time Salaries FY 2006 - FY 2016



<sup>\*</sup>Note: General Government count does not include Grant Funded, Fiscal Agent, or Special Revenue Funded positions

# Retirement Example - \$50,000 Employee

Basic Retirement Example – Final Average Salary of \$50,000*				
Plan	Basic Retirement Benefit (30 years of service)	Total Annual Benefit	Annual Inflation Adjustment	
Plan 1	\$2,125 / month	\$25,500	Chained to CPI 5% maximum	
Plan 2	\$2,069 / month	\$24,825	Chained to CPI 3% maximum	
Plan 3	\$1,833 / month + 10 years of defined contribution	\$22,000 + 10 years of defined contribution	Chained to CPI 3% maximum	

\*Source: Virginia Retirement System Plan Comparison Guide, www.varetire.org

#### Health Insurance

Health Insurance Comparison – KeyCare 200				
Plan	Total Annual Premium	Annual Employee Cost	Annual Employer Cost	
Keycare 200 Emp Only with Wellness	\$5,342	\$604 (11.3%)	\$4,738 (88.7%)	
Keycare 200 Emp Only without Wellness	\$5,822	\$1,744 (30.0%)	\$4,078 (70.0%)	
Keycare 200 Family Plan with Wellness	\$14,503	\$5,739 (39.6%)	\$8,764 (60.4%)	
Keycare 200 Family Plan without Wellness	\$14,983	\$7,059 (47.1%)	\$7,924 (52.9%)	

Health Insurance Comparison – KeyCare 1000				
Plan	Total Annual Premium	Annual Employee Cost	Annual Employer Cost	
Keycare 1000 Emp Only with Wellness	\$4,256	\$0 (0%)	\$4,256 (100%)	
Keycare 1000 Emp Only without Wellness	\$4,873	\$798 (16.4%)	\$4,076 (83.6%)	
Keycare 1000 Family Plan with Wellness	\$12,026	\$3,902 (32.4%)	\$8,124 (67.6%)	
Keycare 1000 Family Plan without Wellness	\$12,626	\$4,862 (38.5%)	\$7,764 (61.5%)	